

WARRANTY

ALL WARRANTIES EFFECTIVE DATE OF SHIPMENTS

The Warranty

Acucraft warrants the vapor appliance to be free from defects in materials and workmanship at the time of manufacture. On all vapor appliances, there is a **three-year warranty** on the vapor fireplace housing. There is a **two-year warranty** on the vapor cassettes.

No Warranty

Acucraft does not warrant any finish or plating on the system or any part thereof. Glass and reflective lining are exempt from warranty as well.

Remedy and Exclusions

The coverage of this warranty is limited to all components of the vapor appliance manufactured by Acucraft. If the components of the vapor appliance covered by this warranty are found to be defective within the time stated, Acucraft, at its option, will replace or repair defective components of the vapor appliance manufactured by Acucraft at no charge, and may also choose to pay for reasonable labor costs incurred in repairing components requiring approval prior to work commencing. This warranty covers only parts and labor as provided above. In no case shall Acucraft be responsible for materials, components, or construction which are not manufactured or supplied by Acucraft, or for the labor necessary to install, repair or remove such materials, components or construction. All replacement or repair components will be shipped F.O.B. back to Acucraft. A warranty credit will be issued upon receipt and testing of defective parts.

Qualifications to the Warranty

The vapor appliance warranty outlined above is further subject to the following qualifications:

1. The vapor appliance must be installed in accordance with Acucraft installation instructions and local building codes. The warranty on this Acucraft vapor appliance covers only the component parts manufactured by Acucraft. The use of components manufactured by others with the Acucraft vapor appliance could create serious safety hazards, and may result in the denial of certification by recognized national safety agencies, and could be in violation of local building codes. This warranty does not cover any damages occurring from the use of any components not manufactured or supplied by Acucraft.
2. The Acucraft vapor appliance must be subjected to normal use. The vapor appliances are designed to operate using liquid water only. Use of any other liquid is not recommended or approved and will cause damage to the vapor appliance, create conditions potentially dangerous to your health, and present possible fire hazard.

Limitations on Liability

It is expressly agreed and understood that Acucraft's sole obligation, and purchaser's exclusive remedy under this warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above.

In no event shall Acucraft be responsible for any incidental or consequential damages caused by defect in its products, whether such damage occurs or is discovered before or after replacement or repair, and whether or not such damage is caused by Acucraft negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The duration or any implied warranty with respect to this Acucraft vapor appliance is limited to the duration of the foregoing warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above may not apply to you.

Investigation of Claims against Warranty

- A. Acucraft reserves the right to investigate any and all claims against this warranty and to decide upon method of settlement.
- B. Acucraft is not responsible for work done without consent.
- C. Acucraft shall in no event be responsible for any warranty work done without first obtaining Acucraft's written consent.
- D. Resellers have no authority to alter this warranty.
- E. Acucraft employees and resellers have no authority to make any warranties nor to authorize any remedies in addition to or inconsistent with those stated above.

How to Register a Claim against Warranty

In order for any claim under this warranty to be valid, Acucraft must be notified of the claimed defect by emailing service@acucraft.com, as soon as reasonably possible after the defect is discovered. Claims against this warranty must include the date of installation, and a description of the defect.

In order to validate your warranty you must complete the warranty form at www.acucraft.com/warranty within thirty (30) days of receiving your vapor appliance. Without a warranty validation you will not be able to submit any warranty claims for your Acucraft appliance.